



Tax-Aid Privacy Policy

Effective as of 10/23/18

This Privacy Policy governs the manner in which Tax-Aid collects, uses, maintains and discloses information collected from users/volunteer of the <http://www.tax-aid.org> website ("Site").

Personal identification information

Tax-Aid may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site, and in connection with other activities, services, features or resources we make available on our Site Users may be asked for, as appropriate, name, email address, mailing address, phone number. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Site related activities.

Non-personal identification information

Tax-Aid may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers' utilized and other similar information.

Web browser cookies

Our Site may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. Users may choose to set their web browser to refuse cookies, or to alert when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

How Tax-Aid uses collected information

Tax-Aid may collect and use Users personal information for the following purposes:

- *To run and operate our Site*
Tax-Aid may need your information to display content on the Site correctly.



- *To improve customer service*
Information you provide helps Tax-Aid respond to your customer service requests and support needs more efficiently.
- *To personalize User experience*
Tax-Aid may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.
- *To improve our Site*
Tax-Aid may use feedback you provide to improve our products and services.
- *To run a promotion, contest, survey or other Site feature*
Tax-Aid sends Users information they agreed to receive about topics we think will be of interest to them.
- *To send periodic emails*
Tax-Aid may use the email address to respond to inquiries, questions, and/or other requests.

How Tax-Aid protects your information

Tax-Aid adopts appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

Sharing your personal information

Tax-Aid does not sell, trade, or rent Users personal identification information to others. Tax-Aid may share generic aggregated demographic information not linked to any personal identification information regarding visitors and Users with our business partners, trusted affiliates and advertisers for the purposes outlined above. Tax-Aid may use third party service* providers to help us operate our business and the Site or administer activities on our behalf, such as sending out newsletters or surveys. Tax-Aid may share your information with these third parties for those limited purposes provided that Users have given us permission.

Electronic newsletters

If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service information, etc. We may use third party service providers to help us operate our business and the Site or administer activities on our behalf, such as sending out newsletters or surveys. We may share your information with these third parties for those limited purposes provided that you have given us your permission.

Third party websites*



Users may find advertising or other content on our Site that link to the sites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties. Tax-Aid does not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Site. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our Site, is subject to that website's own terms and policies.

Compliance with children's online privacy protection act

Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our Site from those we actually know are under the age of 13, and no part of our website is structured to attract anyone under 13.

Changes to this privacy policy

Tax-Aid has the discretion to update this privacy policy at any time. When we do, we will post a notification on the main page of our Site, revise the update date at the bottom of this page. Tax-Aid encourages Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. Users acknowledge and agree that it is Users responsibility to review this privacy policy periodically and become aware of modifications.

User acceptance of these terms

By using this Site, Users signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes. This policy was generated using [PrivacyPolicies.Com](https://www.privacypolicies.com)

Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at Tax-Aid – 55 New Montgomery Street, Suite 500, San Francisco, CA 94102, 415-229-9240 or admin@tax-aid.org.

This document was last updated on October 23, 2018



*Third Party site hyperlinks include:

[Earn It Keep It Save It](#)
[IRS](#)
[California Franchise Tax Board](#)
[Covered California](#)
[YouTube](#)
[Facebook](#)
[Linked In](#)
[Paypal](#)
[Amazon Smile](#)
[Google Maps](#)

- [Embed instructions](#)